Blue Line Public Safety Technologies

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Solution: Blue Line Public Safety Technologies

Provider: Blue Line Tech LLC

Blue Line Tech, in partnership with Mark43, brings you the most advanced public safety software for New Jersey. Our cloud-native platform enhances efficiency, security, and collaboration, ensuring your agency is always ready to protect and serve.

Mark43

The Mark43 cloud-native Public Safety Operations Platform, delivers a unified, modern, and AI-powered suite of technology to over 300 state, local and federal agencies across the county. Its integrated and comprehensive Computer-Aided Dispatch (CAD), Records Management System (RMS), Digital Evidence, Insights (advanced analytics), and OnScene (mobile application) form the backbone for public safety operations.

Campus safety is more complex than ever, with many agencies facing the same challenges as municipalities from drug activity to the risk of targeted violence. Mark43's platform enables campus police to do more with less. Key operational benefits include:

- **Faster, More Precise Response:** Accurately map sub-premise locations like rooms within buildings within Mark43 CAD to improve navigation, coordination, and response times across complex campuses.
- **Simplified Clery Act Compliance & Transparent Reporting:** Built-in reporting and analytics within Mark43 RMS and Insights streamline Cleary Act reporting, making it easier to collect, analyze, and share transparent and compliant crime data.
- **Real-Time Coordination & Data Sharing:** Keep officers, dispatchers and leadership aligned with live information within Mark43 CAD, RMS, and OnScene for faster, more-informed decisions during rapidly evolving campus incidents**.**
- **Mobile-First Policing:** With Mark43 OnScene, a cloud-native mobile app, officers can access dispatch information, file reports, and gather critical information anywhere, keeping them in the field and engaged with the campus community.
- **Seamless Agency Collaboration**: Share data and coordinate more effectively with local and regional agency partners during large-scale or evolving incidents.
- **Scalable for Campus Needs**: Cloud-native flexibility supports daily operations and scales seamlessly for major events like football games and graduation.
- **Continuous Innovation:** Regular platform updates ensure agencies benefit from ongoing product enhancements driven by a customer base of over 300 state, local, and federal agencies.
- **Open & Secure Platform** : Integrates easily with critical campus systems through its open API architecture and maintains industry-leading security with certifications including ISO 27001, SOC 2 Type II, CJIS Security Policy compliance, FedRAMP and GovRAMP High Authorization, and Cyber Essentials Plus. Mark43 is the **only** CAD and RMS cloud-native vendor with FedRAMP High Authorization.

To learn more about Mark43's:

- Partner Ecosystem
- Security and Compliance
- Trust Center
- Responsible AI Approach
- Customer Case Studies
- Company News

Available Under this Contract

Core Records Management System (RMS) Modules - Includes the following core components:

- Report Writing
- Case Management
- Property and Evidence Management
- Fillable PDFs
- Booking
- Crash
- Civil
- Permits and Licensing
- BriefAI
- ReportAI
- eCitations
- OnScene Mobile Application

Additional add-ons are also available for purchase. Custom modules may be developed and offered.

Core Computer-Aided Dispatch (CAD) Modules - Includes the following core components:

- CAD Call-Taker/Dispatcher
- CAD First Responder
- CAD Fire First Responder
- Alternate CAD
- OnScene Mobile Application
- and CommSys ConnectCIC Base Query Modules

Additional add-ons are also available for purchase. Custom modules may be developed and offered.

Core Analytics Modules - Includes the following core components:

- Base Data Lake
- Insights-Informed
- and Universal Search

Additional add-ons are also available for purchase.

Professional Services for Implementation - Includes the following core components:

- Implementation
- Project Oversight
- Data Analytics Implementation Services
- Security Implementation
- Training
- Data Migration
- and CommSys ConnectCIC Implementation

Certain add-ons may require additional professional services, which requires scoping and pricing. Custom Services may be developed and offered.

Technical Account Management - Includes:

- A dedicated Mark43 TAM who will assist with aligning the agencies' long-term goals, and ensure they are making the most of their Mark43 purchase.

Security Services - Includes the following core components:

- Mark43 Fortified
- CyberClarity

Method of Procurement

- Competitive procurement (RFP) under EdgeMarket

Bid, Award and Contract Documents

- Bid and Award Documents
- Access EdgeMarket Contracts (A Member-Only login is required to access contracts. Learn how to create one.)

To Contact Edge

For more information about this bid, awards, or this contract, contact: edgemarket@njedge.net