

IT Pro - New Era Technology

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New Era Technology, Inc.

New Era Technology, a global provider of technology solutions and services. Our vision, as a global organization, is to *"Deliver Technology Solutions that Securely Connect People, Places and Information in a Rapidly Changing Digital World."* We believe this vision aligns well with the Edge's member owned consortium of Educational (K-12 and Higher Ed), Government, Healthcare and Not-for-Profit constituents.

As a leading technology provider with thousands of clients in multiple business segments, New Era Technology recognizes and acts to deliver IT and data services, which all modern organizations are clearly dependent upon, with a complete commitment to reliability, availability, and smooth operations.



IT Professional Services Category Awards

| RFP Title | RFP # | Contract # | Expires On |
|---|--------|------------------------|------------|
| IT Professional Services #1 | 23-002 | 269EMCPS-23-002-EM-NET | 11/30/2026 |
| Awarded Categories: | | | |
| <ul style="list-style-type: none">• Data Center Support, Network Engineering (LAN), Network Operations (NetOps), Installation, and Configuration• Cloud Migration Services• Master Data Management (MDM) and Data Warehouse Services• Physical Learning Space Installation and Configuration• Software System Selection Services• Technical Project Manager• ERP and CRM Implementation, Upgrades, and Integrations• Other Implementations, Upgrades, and Integrations | | | |

How to Use

- See [How to Use IT Professional Services Contracts](#)

Provider Contact

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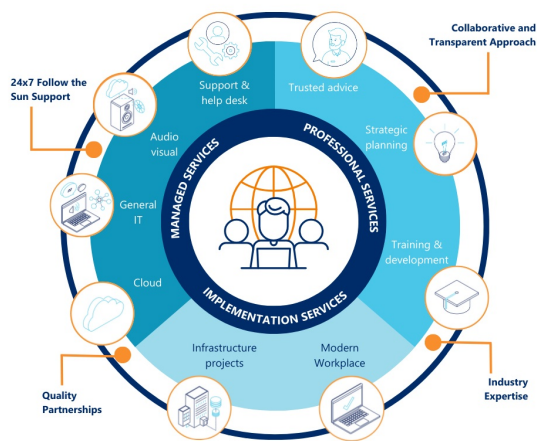
Partner-Provided Information



About New Era Technology

Customers worldwide rely on New Era's seamless blend of solutions and services to work faster, smarter, and more securely, increase productivity, and create a better workplace and learning experiences.

With offices around the globe, in the Americas, EMEA, and APAC, we have the capabilities to deliver resources around the world to achieve your technology goals.



Our Technology Services & Solutions



Digital Transformation

Digital transformation uses technology to reimagine how businesses work—from strategy to operations to customer connections. New Era delivers holistic digital transformation solutions that position your business for whatever comes next.

- Data Center Support, Network Engineering (LAN), Network Operations, Configuration
- Cloud Migration Services
- Master Data Management and Data Warehouse Services
- Physical Learning Space Installation and Configuration (GVC)
- Digital Transformation Software System Selection Services
- PMO and Project Management
- Contact Center

[Learn More](#)



CloudBlu - Cloud Services

Reduce costs and increase flexibility with cloud deployment models that include private cloud services, public cloud services and hybrid solutions

- Data Center Support, Network Engineering (LAN), Network Operations, Configuration
- Master Data Management and Data Warehouse Services

[Learn More](#)

Customer Experience

Partner with New Era and unlock a customer experience that drives the results your organization needs. New Era can work with you to turn every interaction into a positive experience.

- Cloud-based Contact Centers for self-service and agent routing
- Omnichannel platforms
- Journey Mapping Services

- Experience data analytics and reporting
- Cloud-based Contact Center

[Learn More](#)



Professional Services

Gain a team of dedicated consultants and integrators to help implement new technologies, business applications and policies. Maximize your existing assets and bridge business gaps.

- Data Center Support, Network Engineering (LAN), Network Operations, Configuration
- Master Data Management and Data Warehouse Services
- Physical Learning Space Installation and Configuration (GVC)
- Digital Transformation Software System Selection Services
- ERP, CRM Implementation, Upgrades and Integrations (Dynamics, SAP)
- Deployment Design, Integration, and Execution

[Learn More](#)



Thought Leadership

Industry news and insight from the New Era Technology team

- 90,000 End-Point Migration for Healthcare Insurer
- New Era Contributes to Notre Dame's Campus Crossroads Project
- New Era Technology Orchestrates Largest Ever Office 365 Intune Migration for Healthcare Major in the Tri-State Area
- Benefits of Smartsheet
- Artificial Intelligence (AI)

Event Opportunities

Want to keep up with New Era? Sign up for our Event Newsletter to get new event alerts sent straight to your inbox.

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Master CoPilot

Harness AI in Power Platform

Thursday, February 22nd, 2024 at 10 AM EST



How to Maximize Generative AI?



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