

# Video and Web Conferencing (Zoom)

Last Modified on 06/19/2023 12:33 pm EDT

Provider: [Zoom Video Communications, Inc.](#)

Zoom helps universities and schools improve student outcomes with secure video communication services for hybrid classrooms, office hours, administrative meetings, and more.

## Typical Use Cases

- A school needs to expand traditional classrooms with video communications to meet the needs of today's students.
- A school desires to increase student participation and learning retention with virtual and hybrid classrooms and micro-learning.

## To Inquire

For more information, contact: [info@njedge.net](mailto:info@njedge.net)

## Method of Procurement

- GSA aggregator agreement under [Lead Agency](#)

## Bid, Award and Contract Documents

For bid and contract documents, contact: [info@njedge.net](mailto:info@njedge.net)

## Vendor-Provided Information

### **Zoom and Edge offer Flexible Solutions for Modern Team Collaboration**

The Zoom platform allows you to bring teams together, reimagine workspaces, engage new audiences, and delight your customers –all on the same platform you know and love. See below how our partnership brings modern video communications to K12, higher ed, State & local & governments in the US through our combined team of dedicated experts.

### **Zoom: More than Meetings**

Zoom helps universities and schools improve student outcomes with secure video communication services for hybrid classrooms, office hours, administrative meetings, and more.

Connect your greater school, college, or university community, and alumni with one Unified Communication and Collaboration Platform. Supporting your administrators and providing flexible learning modalities for students has never been easier. Now you can manage your communication procedures and policies as well as emergency protocols all within one platform. We invite you to see how Zoom Meetings, Team Chat, Phone, and Rooms can transform your workflow and bring your entire community together.

### ***Typical Use Cases + Case Studies:***

- A school needs to expand traditional classrooms with video communications to meet the needs of today's students.  
[University of Miami Case Study.](#)

- A school desires to increase student participation and learning retention with virtual and hybrid classrooms and micro-learning. [Western Iowa Tech Community College Case Study.](#)
- More education customer stories can be found [here](#).

## **Zoom for Government**

Zoom for Government is certified for today's critical federal mission. It has been authorized at the FedRAMP Moderate Level and achieved a Provisional Authorization (PA) from Defense Information Systems Agency (DISA) for the Department of Defense (DoD) at Impact Level 4 (IL4) and an Authorization to Operate with Conditions (ATO-C) for DoD IL4 for Zoom Meetings with the Department of the Air Force. Zoom for Government also supports FIPS 140-2 cryptography, HIPAA compliance, CJIS compliance and 300+ NIST controls.

Learn how the city of [San Jose uses Zoom](#) to modernize operations, improve resident engagement and accessibility, and more.

Our separate platform, Zoom for Government, is specially designed to meet the requirements of the federal, state and local government. The products offered include:

- Zoom Meetings
- Zoom Chat
- Zoom Phone
- Zoom Rooms
- Zoom Webinars

### ***A focus on security for your mission:***

- In-meeting security controls
  - In-meeting security controls help you manage who can join meetings and how information is shared. This includes user ID watermarking to help address leaks and unauthorized disclosures.
- Data protection
  - 256-bit AES-GCM encryption is our standard for real-time content and media, which applies to data in transit across Zoom Meetings, Zoom Webinars, meetings occurring via Zoom Rooms, and Zoom Phone. Zoom persistent chat also offers advanced chat encryption.
- Commitment to compliance
  - Zoom for Government is subject to FedRAMP Moderate baseline controls and continuous compliance monitoring in accordance with the FedRAMP program guidelines.
  - Compliant with accessibility standards (WCAG 2.1 AA Standards, Revised Section 508 Standards, EN 301 549 Accessibility requirements)

Combining contact center services with Zoom unified communications solutions, Zoom's contact center as a service (CCaaS) can operate as a standalone customer experience solution or integrate directly into an existing website or application. Zoom customers who use Zoom Meetings, Zoom Phone, and/or Zoom Team Chat will recognize the agent and

supervisor interaction handling experience, as it is part of the same Zoom application.

Designed to increase productivity, Zoom Contact Center streamlines communication to foster a greater sense of collaboration between colleagues and augment the customer experience

Read more about all of Zoom's AI innovations [here](#).